



WORK ORDER

DELIVERY DUE DATE: 05 JUN 2025

Procurement Unit  
Tel. No.: 045-606-8110 local 157/142

Supplier : **CONVERGE INFORMATION AND COMMUNICATIONS TECHNOLOGY SOLUTIONS, INC.**

Address : New Street Building Mac Arthur Highway Balibago Angeles City, Pampanga

TIN : 006-895-049-000 VAT Reg.

Tel. No. : 0917-128-4556

SIR/MADAM:

Work Order No.: 2025-083

Date : 4/10/2025

JO No. 2024-486

Date : 12/17/2025

Mode of Procurement: Public Bidding

Mode of Payment: N/30

You are hereby advised to accomplish/deliver the following job/work within **Thirty (30) calendar days** upon receipt of the Notice to Proceed as per bid submitted by you duly approved by the TSU Committee on Bids and Awards and the President of the Agency

QTY	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
1	lot	<b>SUPPLY AND DELIVERY OF 1 GBPS INTERNET CONNECTION TO TSU SAN ISIDRO CAMPUS (APP 2024)</b>  <b>INTERNET REQUIREMENT:</b> •Must deliver 1 Gbps Dedicated Internet. • Must be able to provide 27 IP Block; • To provide Multi-Router Traffic Grapher (MRTG) access for bandwidth reporting and monitoring • Can provide symmetrical upload and download bandwidth allocation. • Provider must utilize its owned pure Fiber End to End, from Core Network to the last mile facility to deliver the service. The Internet Service Provider must not rely on other service providers to deliver the required service. • At least 4.9 Tbps of International IP Port Capacity • At least 15 Unique Global Internet upstream partners for IPV4 • The service provider/supplier must support IPV4 and IPV6 ready network • Diverse Internet peer connections in Asia-Singapore, Hong Kong, Taiwan, Japan and US-Los Angeles • At least 5 Multiple International Internet Gateways/ International Point of Presence (POPs) • Peered to at least 2 International Exchange points (IXPs) AMS-IX, ANY2, EQUINIX IX and JPNAP • Peered to at least 3 Local Exchange points (IXPS) PHOPENIX, VIX, GIX, PHIX • Must peer with PHOpenIX with 100G peering capacity • Diverse and Distributed cables routes using trans-asia and trans-pacific submarine cable systems; with redundancy • Utilized six (6) Cable Landing Stations in the Philippines going outside the country for diversity and redundancy. • Provider must have at least 4 CDN of famous content providers-Akamai, Netflix, Facebook and Google. • Must be peered with PHOpenIX advertising all its prefixes. • The Internet Service Provider must have more than 25 peering connections to global Internet Service Providers and Content Providers;	1,751,913.00	<b>1,751,913.00</b>



(Please read carefully at the back hereof)

Charge to: 02-MC441  
ROA No. : 2025-04-1142  
CONFORME & RECEIVE COPY :

FMMMA SCAFFET M. EBERA  
**CONVERGE INFORMATION AND COMMUNICATIONS TECHNOLOGY SOLUTIONS, INC.**  
Firm/Dealer/Supplier/Contractor  
APR. 22 2025

Date  
Bank Account Name: CONVERGE ICT SOLUTIONS INC.  
Bank Account Number: 007 37800 7382  
Bank Name: BDO - PACIBF.  
Bank Address: RELIANCE IT CENTER, BRGY UANING, PPS 16 CITY

FUNDS AVAILABLE:  
JASPER A. YAUDER, CPA  
Budget Officer

APPROVED:  
DR. ARNOLD E. VELASCO  
President  
Authorized Official





WORK ORDER

DELIVERY DUE DATE: 05 JUN 2025

Procurement Unit  
Tel. No.: 045-606-8110 local 157/142

Supplier : **CONVERGE INFORMATION AND COMMUNICATIONS TECHNOLOGY SOLUTIONS, INC.**

Address : **New Street Building Mac Arthur Highway Balibago Angeles City, Pampanga**

TIN : **006-895-049-000 VAT Reg.**

Tel. No. : **0917-128-4556**

SIR/MADAM:

Work Order No.: **2025-083**

Date : **4/10/2025**

JO No. **2024-486**

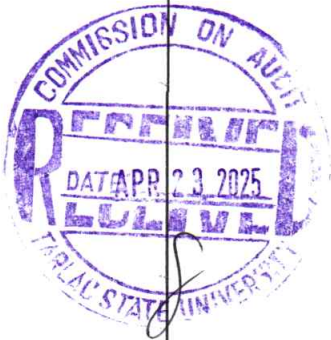
Date : **12/17/2025**

Mode of Procurement: **Public Bidding**

Mode of Payment: **N/30**

You are hereby advised to accomplish/deliver the following job/work within **Thirty (30) calendar days** upon receipt of the Notice to Proceed as per bid submitted by you duly approved by the TSU Committee on Bids and Awards and the President of the Agency

QTY	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
		<div><ul style="list-style-type: none"><li>• Provide 24 x 7 technical assistance and customer service accessible via phone and email. • Provide 24 x 7 Service Desk and Field Engineer support. • MEAN TIME TO RESPOND/RESTORE Ticket Creation from time of report: 0 &lt;= 30 mins Field Dispatch: 0 &lt;=2 hours Provide field dispatch when reported problem can't be resolved by remote troubleshooting.</li><li>• Provide necessary status update after issuance of trouble ticket. ° Severity 1-Hard down or No Connection (1 hour) ° Severity 2-Intermittent/Slow Connection (2 hours) ° Severity 3-Non-service affecting (3 hours). • The service provider must submit detailed escalation matrix and restoration procedure for network or service outages including the contact details, ° Level 1 - Service Desk ° Level 2 - Two (2) hours after reporting to Service Desk ° Level 3-Four (4) hours after reporting to Service Desk ° Level 4-Eight (8) hours after reporting to Service Desk ° Level 5-Twelve (12) hours after reporting to Service Desk • Lock-in Period: 12 months; MAINTENANCE ACTIVITIES: The Service Provider shall provide activity notices when carrying out essential network maintenance and/or enhancement programs as well as emergency activities that may be critical to operations. ° Scheduled Activity - Fourteen (14) days notice period</li></ul></div> <div>*****</div>		



(Please read carefully at the back hereof)

Charge to: 02-06441  
ROA No.: 2025-04-1142  
CONFORME & RECEIVE COPY:

**CONVERGE INFORMATION AND COMMUNICATIONS TECHNOLOGY SOLUTIONS, INC.**

Firm/Dealer/Supplier/Contractor  
APR. 22, 2025

Date  
Bank Account Name: BDO-PASIG F. CONVERGE ICT SOLUTIONS INC  
Bank Account Number: 007 37800 7382  
Bank Name: BDO - PASIG F.  
Bank Address: RELIANCE IT CENTER, BRGY. ULLYK, PASIG CITY

FUNDS AVAILABLE:  
JASPER A. YAUDER, CPA  
Budget Officer

APPROVED:  
DR. ARNOLD E. VELASCO  
President  
Authorized Official